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CABINET FOR HEALTH AND FAMILY SERVICES

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SECRETARY

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Dear Kentucky Medicaid Fee-For-Service Provider,

As we wrote to you last month, the Cabinet for Health and Family Services (CHFS) Department for Medicaid Services (DMS) has partnered with Gainwell Technologies to implement and maintain a comprehensive Utilization Management (UM) program for Kentucky's Fee-For-Service (FFS) members. **This new program will launch in Fall 2023.** The new UM program will utilize innovative technology including the Essette Provider Portal and Chat feature to improve the prior authorization (PA) process for providers and members. Please follow the steps below to register for training to ensure a successful launch of the new UM program.

Training Information



- **All Providers who will need to submit a PA requests outside of MWMA and KLOCS will need to attend training** (excluded providers include; Waiver, Hospice Level of Care, Nursing Facility Level of Care)
- First Virtual Live Training session starts **August 2023**
- Register at bit.ly/KYUMTraining or scan the QR code to the left
 - Register for a free account and select **Provider** as your curriculum

Kentucky Online Gateway

- With the addition of the digital platform where providers can submit and access PA's, it is imperative that all FFS providers have Kentucky Online Gateway (KOG) access established
- Be on the lookout for communication on how to obtain and add additional KOG access



As we approach the launch of the new UM Program, additional communications will be sent out to keep you informed. We are excited to present, train, and support Kentucky Providers on the enhanced Kentucky Utilization Management Program.

If you have any questions or need assistance scheduling training, please reach out to the training team at KYUMTraining@carewisehealth.com

To view previous communications please visit KYMMIS.com.